

SEARCHED

Class	Sub.	Date	Exmr.
379	265.09	04/24/02	280
370	352	04/29/02	280
709	202	04/29/02	280
379	220.01	04/29/02	280
<u>Update</u>			
379	266.01	10/30/02	280
379	265.01	10/30/02	280
379	201.02	10/30/02	280
<u>Update</u>			
↑	↑	05/02/03	280
see	previous		
<u>Update</u>			
↑	↑	01/07/04	280
<u>See</u>	previous		
<u>Update</u>			
↑	↑	06/23/04	280
see previous			

INTERFERENCE SEARCHED

Class	Sub.	Date	Exmr.

SEARCH NOTES (INCLUDING SEARCH STRATEGY)

EAST	Date	Exmr.
searched items	04/29/02	280
- Servers		
- agents		
- failures		
- ACD		
- traffic		
* see attached		
search text		
EAST		
searched items	10/30/02	280
- group		
- pick up		
- answer		
- queue		
- retrieval		
* see attached		
search text		
<u>Update</u>		
* see previous	05/02/03	280
EAST search		
Update		
* see previous	01/07/04	280
Search text		
from EAST		
Update		
* see previous	06/23/04	280
Search text		
from EAST		

Best Available Copy